

FARMERS TELEPHONE COOPERATIVE, INC.

ISSUED: April 23, 2009

BY: Ronald K. Nesmith

Chief Regulatory Officer

2nd Revised Page 2

EFFECTIVE: May 10, 2009

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GENERAL SUBSCRIBER SERVICE TARIFF

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(N)
|
|
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(N)

A11. MISCELLANEOUS SERVICE ARRANGEMENTS

A11.5 Remote Call Forwarding Service

(N)

A11.5.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number (the RCF number) and central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the RCF subscriber's central office line (the terminating telephone number) in a different exchange. The central office line on which the remote call terminates cannot be equipped with Call Forwarding or Remote Call Forwarding. RCF will be provided when the terminating telephone number is within the same Local Calling Area of the call forwarding central office.

A11.5.2 Regulations

- (A) Remote Call Forwarding (RCF) service is offered subject to availability of suitable facilities.
- (B) RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunks groups. Only one forwarding number is permitted per group.
- (C) RCF is not offered where the calls are terminated to a coin telephone.
- (D) The Telephone Company does not guarantee identification of the originating telephone number to the RCF customer.
- (E) Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- (F) RCF is not represented as suitable for the satisfactory transmission of data.
- (G) Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Telephone Company.
- (H) Service Connection Charges as specified in the Rates and Charges section following may also apply.
- (I) Charges for the call to the Remote Call Forwarding number shall be the responsibility of the calling party.

(N)

A11. MISCELLANEOUS SERVICE ARRANGEMENTS

A11.5 Remote Call Forwarding Service (cont'd)

A11.5.2 Regulations (cont'd)

- (J) The RCF subscribing customer is responsible for any toll charges that are incurred for the portion of the calls between the RCF number and the terminating number.
- (K) When the Call Forwarding number is to be located in a multi-office exchange, the Telephone Company will determine the serving Central Office.
- (L) Each RCF group is entitled to one alphabetical (White Page) listing at no additional charge in the directory which serves the associated RCF central office. (Overflow paths associated with foreign exchange trunk groups are not listed.) All other listing regulations for business individual lines apply.
- (M) Installation, changes, and reprogramming of the Central Office forwarding phone numbers will be performed by the Telephone Company per customer service order request.
- (N) RCF service provides for handling only one call at a time. An additional RCF service is required for each additional call to be handled while the first call continues.
- (O) When the RCF customer receives a business directory listing, calls will not be forwarded to a company provided telephone number for which residential rates apply.
- (P) Where calls are to be forwarded to telephone service other than that of the RCF customer, it shall be the responsibility of the RCF customer to obtain permission for such forwarding from the customer to the other service and to determine a mutually acceptable number of access paths.

A11.5.3 Rates and Charges

The following charges are for the Remote Call Forwarding Feature and additional access paths only and are in addition to applicable charges for service and equipment with which it is used. Residence and business exchange line rates do not apply at the call forwarding location.

A11. MISCELLANEOUS SERVICE ARRANGEMENTS

A11.5 Remote Call Forwarding Service (cont'd)

A11.5.3 Rates and Charges (cont'd)

Monthly Rate

(A) Remote Call Forwarding,

Maximum

Effective

each arrangement

\$ 30.00

\$ 19.50

per forwarding access path

Applicable Call Forwarding
call feature rate

(B) Message Charges

The message charges applicable to remotely call forwarded calls will be comprised of two separated charges as follows:

1. Between the originating station and the call forwarding location.

The charge for this portion of a remotely forwarded call will be the charge specified in this or any other applicable Tariff for the type of call involved and will be the responsibility of the calling party.

2. Between the call forwarding location and the terminating station.

The RCF customer is responsible for the applicable usage charges for the applicable customer dialed station charges specified in this or any other applicable Tariff. These charges apply to all calls answered at the terminating location, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

(C) Service Charges

Applicable Service Charges for Installations, Changes, Work charges, as reflected in Section 4, will apply.

(N)

(N)

A11. MISCELLANEOUS SERVICE ARRANGEMENTS

A11.11 511 Dialing Service (Cont'd)

A11.11.3 Rates and Charges (Cont'd)

B. Charges applicable to the 511 Dialing Service Subscriber:

- | | | |
|----|---|----------|
| 1. | Service establishment | \$400.00 |
| 2. | Central Office Activation | |
| | Per Central Office | \$150.00 |
| 3. | Change of Point-to Number by Subscriber | |
| | Per Central Office | \$13.50 |

A11.12 Multiline Hunt Queuing

A11.12.1 General

- A. Queuing provides the capability to automatically queue calls to a Multiline Hunt Group when all lines in the hunt group are busy.
- A. Applicable Service Charges as specified in Section A4 of this Tariff will be incurred in addition to the rates and charges following.

A11.12.2 Rates and Charges

A. Central Office Feature Options -- Queuing

	Effective		Maximum	
	<u>Monthly</u>	<u>Nonrecurring</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Standard Recording per hunt group	\$7.00	\$100.00	\$20.00	\$250.00
Per Line Arranged	NA	\$ 1.00	NA	\$ 10.00
Per Queue Slot	NA	\$ 10.00	NA	\$ 20.00

(N)

(N)